

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



May 28, 2024

Kiki Carlson
Regulatory Affairs Manager
Suburban Water Systems
1325 N. Grand Ave., Ste. 100
Covina, CA 91724-4044

Dear Ms. Carlson,

The Water Division of the California Public Utilities Commission has approved Suburban Water Systems' Advice Letter No. 402, filed on April 30, 2024, regarding authorization to update the income eligibility guidelines for the Low Income program.

Enclosed are copies of the following revised tariff sheets, effective June 1, 2024, for the utility's files:

P.U.C. Sheet

No.	Title of Sheet
1968-W	Schedule S-1, Sativa Service Area – General Unmetered Service (Continued)
1969-W	Schedule No. LIC-1, San Jose Hills and Whittier/La Mirada Service Areas Low Income Credit (Continued)
1970-W	Form No. 18 – Low Income Rate Assistance Program
1971-W	Table of Contents
1972-W	Table of Contents (Continued)

Please contact Alison Pafford at APF@cpuc.ca.gov, if you have any questions.

Thank you.

Enclosures

Schedule S-1
(Continued)
SATIVA SERVICE AREA
GENERAL UNMETERED SERVICE

SPECIAL CONDITIONS (Continued)

3. Low Income Credit (Continued)

A qualifying residential customers:

- Must have the water utility bill for service in his or her name.
- Must not be claimed as a dependent on another person's tax return.
- Must re-apply each time you change your personal residence.
- Must renew his or her application every two years, or sooner, if requested.
- Must notify Suburban Water Systems within thirty days if he or she becomes ineligible for Suburban Water Systems' low-income assistance program but continue to be a customer of Suburban Water Systems.
- Must provide verification of household income by providing a utility bill showing participation in a low-income assistance program for electric or gas utility service or by completing Suburban Water Systems' self verification form.

Gross annual household income must not exceed the maximum qualifying household income levels specified annually by the California Public Utilities Commission for the CARE program. Gross annual income means the gross income of all persons residing in the household, as further defined below.

For Suburban Water Systems' low income assistance program, "gross annual household income" means all money and non-cash benefits available for living expenses, received from all sources, both taxable and non-taxable, before any tax deductions, by or for all persons residing in the household during the most recently ended calendar year.

Income Qualification guidelines (Effective June 1, 2024 through May 31, 2025) (T)

Total persons <u>In household</u>	Maximum total combined <u>Annual income</u>	
1 – 2	\$ 40,880	(I)
3	\$ 51,640	
4	\$ 62,400	
5	\$ 73,160	
6	\$ 83,920	
7	\$ 94,680	
8	\$105,440	

For each additional person, add \$10,760 to the total combined annual income. (I)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 402-W

Craig D. Gott
Name

Date Filed 04/30/2024

Decision No.

President
Title

Effective 06/01/2024

Resolution No.

Suburban Water Systems
1325 N. Grand Ave. Ste. 100
Covina, CA 91724-4044

Revised
Canceling Revised

Cal. P.U.C. Sheet No. 1969-W
Cal. P.U.C. Sheet No. 1937-W

Schedule No. LIC-1

SAN JOSE HILLS AND WHITTIER/LA MIRADA SERVICE AREAS
LOW INCOME CREDIT
(Continued)

Income Qualification guidelines (Effective June 1, 2024 through May 31, 2025) (T)

<u>Total persons</u> <u>In household</u>	<u>Maximum total combined</u> <u>Annual income</u>	
1 - 2	\$ 40,880	(I)
3	\$ 51,640	
4	\$ 62,400	
5	\$ 73,160	
6	\$ 83,920	
7	\$ 94,680	
8	\$105,440	

For each additional person, add \$10,760 to the total combined annual income. (I)

SPECIAL CONDITIONS

1. As authorized by the California Public Utilities Commission (C.P.U.C.), all qualified Low Income Rate Assistance participants will receive a one-time credit of \$6.47. This surcredit will refund the difference between the interim rate implemented on January 1, 2021 and the 2021 rate approved in Decision 21-10-024. This surcredit shall commence on the effective date of Advice Letter 362-W.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 402-W

Craig D. Gott

Date Filed 04/30/2024

Name

Decision No.

President

Effective 06/01/2024

Title

Resolution No.

Suburban Water Systems
1325 N. Grand Ave. Ste. 100
Covina, CA 91724-4044

Revised Cal. P.U.C. Sheet No. 1970-W
Canceling Revised Cal. P.U.C. Sheet No. 1960-W

Form No. 18
LOW INCOME RATE ASSISTANCE PROGRAM

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 402-W

Craig D. Gott
Name

Date Filed 04/30/2024

Decision No. _____

President
Title

Effective 06/01/2024

Resolution No. _____

LIRA DISCOUNT

Sign Up Today!

Scan the QR code to complete
the online application form



Need a Helping Hand?



Suburban is pleased to provide the
LIRA Program — a **Low-Income Rate Assistance**
program for qualifying residential customers*

LIRA provides an adjustment of \$9.04 on your water bill
each month, for Suburban customers on a low-income budget.

The easiest way to qualify for **LIRA** is to demonstrate that you participate in your gas or electric utility's low-income assistance program. There are two ways to qualify:

OPTION 1: If you participate in your electric or gas utility CARE program, simply **complete the online application** (scan QR code at the top of the page), mark Option 1, and attach a copy of a recent Southern California Edison or Southern California Gas Company bill. Or fill out the application (on the reverse side), mark Option 1, attach a copy of a recent Southern California Edison or Southern California Gas Company bill, and mail it to: Suburban Water Systems, 1325 N. Grand Ave, Suite 100, Covina, CA 91724-4044.

OPTION 2: If you have a low-income budget, but do not participate in CARE, you may qualify by certifying that your household income meets the requirements shown in Option 2 online and on the reverse side. If you meet those requirements, **fill out the application online** (scan QR code at the top of the page), and mark Option 2. Or fill out the application (on the reverse side), mark Option 2, and mail it to: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

LIRA is not a retroactive program. Suburban Water Systems uses a biannual renewal process for this program and will send out renewal notices in advance of the renewal date. Qualified customers will begin receiving an adjustment in the month that follows their acceptance into the program. If you have additional questions about the **LIRA** program or to obtain additional applications in English or Spanish, visit our website at www.swwc.com/suburban/lira or call customer service at 800.203.5430 (TTY 877.405.1710).

*The California Public Utilities Commission (CPUC) has also approved **LIRA** for qualified non-profit group living facilities, agricultural employee housing facilities, and migrant farm worker housing centers. Contact our customer service department at 800.203.5340 if you would like to receive an application for one of these types of residences.



Suburban
Water Systems

Suburban Water Systems

LIRA Application

Scan the QR code to
complete the online
application form



Name

(As is appears on your water bill)

Customer Account Number

Service Address

Street

City

State

Zip

Mailing Address

If different from service address

Street

City

State

Zip

Daytime Phone Number

Total Persons Living in Household

Adults + Children = Total

Choose your option:

OPTION 1

- ☐ I do participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. I am attaching a copy of a recent Southern California Edison or Southern California Gas Company bill to demonstrate my participation in CARE.

OPTION 2

- ☐ I do not participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. However, I certify that I do qualify for LIRA because my annual household income is below LIRA income guidelines, or I participate in a public assistance program.

HOUSEHOLD INCOME STATEMENT

Maximum Household Income

Your household's gross annual income must be below LIRA income guidelines:

Total persons in household	Total combined annual income
1-2	\$ 40,880
3	\$ 51,640
4	\$ 62,400
5	\$ 73,160
6	\$ 83,920
7	\$ 94,680
8	\$ 105,440

For each additional person, add \$10,760 to the total combined annual income.

My annual household income is \$ _____

Please fill in circle next to all sources of your household's annual income.

- | | |
|---|---|
| ☐ Wages or salaries | ☐ Disability payments |
| ☐ Interest and/or dividends from: | ☐ Workers compensation |
| ☐ Savings accounts | ☐ Social Security, SSI, SSP |
| ☐ Stocks or bonds, or | ☐ Pensions |
| ☐ Retirement accounts | ☐ Insurance settlements |
| ☐ Unemployment benefits | ☐ Legal settlements |
| ☐ Rental or royalty income | ☐ TANF (AFDC) |
| ☐ School grants, scholarships or other aid used for living expenses | ☐ Food stamps |
| ☐ Profit from self-employment (IRS form Schedule C, Line 29) | ☐ Child support |
| | ☐ Spousal support |
| | ☐ Cash and/or other income |

The income guidelines listed above are effective June 1, 2024 through May 31, 2025.

PUBLIC ASSISTANCE PROGRAM ELIGIBILITY

Do you participate in any of the following programs? If so, please check (✓) the program(s) below.

- | | | | | |
|---|--|---|---|--|
| ☐ Medi-Cal/Medicaid | ☐ WIC | ☐ SSI | ☐ Bureau of Indian Affairs General Assistance | ☐ Head Start Income Eligible (Tribal Only) |
| ☐ Food Stamps/SNAP | ☐ Healthy Families A&B | ☐ National School Lunch (NSL) | | |
| ☐ TANF/Tribal TANF | ☐ LIHEAP | | | |

DECLARATION

Please read carefully and sign:

The information I have provided in this application is true and correct. I agree to provide proof of income if asked. I agree to inform Suburban Water Systems if I no longer qualify for LIRA. I realize that if I receive the adjustment to my bill without qualifying for it, I may be required to return the adjustment I received. I understand that Suburban Water Systems can share my information with other utilities or their agents to enroll me in their assistance programs.

Sign Here

Customer Signature

Date



Suburban
Water Systems

1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044

LIRA DESCUENTO

¡Inscríbese Hoy!

Escanee el código QR
para llenar el formulario
de la solicitud en línea



Need a Helping Hand?



Suburban se complace en proporcionar el Programa **LIRA** Program — an **Programa de Asistencia con Tarifas para Bajos Ingresos** para clientes residenciales calificados*

LIRA proporciona un ajuste de \$9.04 en su factura de agua cada mes, para clientes de Suburban con bajos ingresos.

La forma más fácil de calificar para **LIRA** es demostrar que participa en el programa de asistencia para personas con bajos ingresos de su servicio de gas o electricidad. Existen dos formas para calificar:

OPCIÓN 1: Si participa en el programa CARE de sus servicios públicos de electricidad o gas, simplemente **complete la solicitud en línea** (escanee el código QR en la parte superior de la página), marque la opción 1 y adjunte una copia de una factura reciente de Southern California Edison o de Southern California Gas Company. O llene la solicitud (en el reverso), marque la opción 1, adjunte una copia de una factura reciente de Southern California Edison o Southern California Gas Company y envíela por correo a: Suburban Water Systems, 1325 N. Grand Ave, Suite 100, Covina, CA 91724-4044.

OPCIÓN 2: Si tiene bajos ingresos, pero no participa en CARE, puede calificar certificando que los ingresos de su hogar cumplen con los requisitos que se muestran en la Opción 2 en línea y en el reverso. Si cumple con esos requisitos, **complete la solicitud en línea** (escanee el código QR en la parte superior de la página) y marque la opción 2 o llene la solicitud (en el reverso), marque la opción 2 y envíela por correo a: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

LIRA no es un programa retroactivo. Suburban Water Systems utiliza un proceso de renovación semestral para este programa y enviará avisos de renovación antes de la fecha de renovación. Los clientes calificados comenzarán a recibir un ajuste en el mes siguiente a su aceptación en el programa. Si tiene preguntas adicionales sobre el programa **LIRA** o para obtener solicitudes adicionales en inglés o español, visite nuestro sitio web en www.swwc.com/suburban/lira o llame al servicio de atención al cliente al 800.203.5430 (TTY 877.405.1710).

*La Comisión de Servicios Públicos de California (CPUC, por sus siglas en inglés) también ha aprobado **LIRA** para instalaciones calificadas de vivienda grupal sin fines de lucro, instalaciones de vivienda para empleados agrícolas y centros de vivienda para trabajadores agrícolas migrantes. Comuníquese con nuestro departamento de servicio al cliente al 800.203.5340 si desea recibir una solicitud para uno de estos tipos de residencias.



**Suburban
Water Systems**

Solicitud para LIRA de Suburban Water Systems

Escanee el código QR para completar el formulario de la solicitud en línea



Nombre

(Tal y como aparece en su factura de agua)

Número de Cuenta de Cliente

Dirección de Servicio

Calle

Ciudad

Estado

Zip

Dirección Postal

Si es diferente de la dirección de servicio Calle

Ciudad

Estado

Zip

Número de Teléfono de Día

Total de Personas que Viven en el Hogar

Adultos + Niños = Total

Elija su opción:

OPCIÓN 1

☐

Yo participo en el programa CARE, los programas de asistencia para personas con bajos ingresos de Southern California Edison o Southern California Gas Company. Adjunto una copia de una factura reciente de Southern California Edison o Southern California Gas Company para demostrar mi participación en CARE.

OPCIÓN 2

☐

Yo No participo en el programa CARE, los programas de asistencia para personas de bajos ingresos de Southern California Edison o Southern California Gas Company. Sin embargo, certifico que califico para **LIRA** porque el ingreso anual de mi hogar está por debajo de las pautas de ingresos de **LIRA**, o participo en un programa de asistencia pública.

DECLARACIÓN DE INGRESOS DEL HOGAR

Ingreso Máximo del Hogar

El ingreso bruto anual de su hogar debe estar por debajo de las pautas de ingresos de **LIRA**:

Total de personas en el hogar	Ingreso anual total combinado
1-2	\$ 40,880
3	\$ 51,640
4	\$ 62,400
5	\$ 73,160
6	\$ 83,920
7	\$ 94,680
8	\$ 105,440

Por cada persona adicional, agregue \$10,760 al ingreso anual total combinado.
El ingreso anual de mi hogar es \$ _____

Llene el círculo junto a todas las fuentes de ingresos anuales de su hogar.

- | | |
|---|---|
| ☐ Sueldos o salarios | ☐ Pagos por discapacidad |
| ☐ Intereses y/o dividendos de: | ☐ Compensación de |
| ☐ Cuentas de ahorro | ☐ trabajadores |
| ☐ Acciones o bonos, o | ☐ Seguro Social, SSI, SSP |
| ☐ Cuentas de jubilación | ☐ Pensiones |
| ☐ Prestaciones por desempleo | ☐ Liquidación de seguros |
| ☐ Ingresos por alquiler o regalías | ☐ Acuerdos legales |
| ☐ Subsidios escolares, becas u otras ayudas utilizadas para gastos de manutención | ☐ TANF (AFDC) |
| ☐ Ganancias por autoempleo (Formulario del IRS, Schedule C, Línea 29) | ☐ Estampillas de alimentos |
| | ☐ Manutención infantil |
| | ☐ Manutención de cónyuge |
| | ☐ Efectivo y/u otros ingresos |

Las pautas de ingresos enumeradas anteriormente están vigentes desde el 1 de Junio de 2024 hasta el 31 de Mayo de 2025.

PUBLIC ASSISTANCE PROGRAM ELIGIBILITY

¿Usted participa en alguno de los siguientes programas? Si es así, marque (✓) a los programas a continuación.

- | | | | | |
|--|---|--|--|--|
| ☐ Medi-Cal/Medicaid | ☐ WIC | ☐ SSI | ☐ Asistencia General de la Agencia de Asuntos Indígenas | ☐ Ingreso Head Start (solo para tribus) |
| ☐ Estampillas de alimentos/SNAP | ☐ Healthy Families A&B | ☐ National School Lunch (NSL) | | |
| ☐ TANF/Tribal TANF | ☐ LIHEAP | | | |

DECLARACIÓN

Por favor, lea atentamente y firme:

La información que he proporcionado en esta solicitud es verdadera y correcta. Acepto proporcionar un comprobante de ingresos si me lo piden. Estoy de acuerdo en informar a Suburban Water Systems si ya no califico para **LIRA**. Entiendo que si recibo el ajuste de mi factura sin calificar para él, es posible que deba devolver el ajuste que recibí. Entiendo que Suburban Water Systems puede compartir mi información con otras empresas de servicios públicos o sus agentes para inscribirme en sus programas de asistencia.

Firma Aquí

Firma del Cliente

Fecha



Suburban Water Systems

1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044

Suburban Water Systems
1325 N. Grand Ave., Ste. 100
Covina, CA 91724-4044

Revised
Canceling Revised

Cal. P.U.C. Sheet No. 1971-W
Cal. P.U.C. Sheet No. 1967-W

TABLE OF CONTENTS

<u>Subject Matter of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>	
Title Page	1903-W	
Table of Contents	1971-W, 1935-W, 1972-W	(T) (T)
Preliminary Statement	1904-W, 1487-W, 1488-W, 1628-W – 1633-W, 1795-W 1635-W – 1637-W, 1882-W – 1883-W, 1640-W 1796-W – 1799-W, 1695-W, 1737-W, 1800-W, 1944-W, 1850-W, 1851-W, 1920-W, 1922-W, 1966-W, 1941-W – 1942-W, 1961-W	
Service Area Maps:		
San Jose Hills Service Area – Tariff Areas	1340-W	
Whittier/La Mirada Service Area – Tariff Areas	1341-W	
Sativa Service Area	1905-W	
Rate Schedules:		
Schedule S-1, Sativa Service Area – General Unmetered Service	1946-W 1968-W	(T)
Schedule SJ-1, San Jose Hills Service Area – Residential Metered Service	1947-W, 1954-W, 1838-W, 1871-W	
Schedule SJ-2, San Jose Hills Service Area – Non-Residential Metered Service	1948-W, 1955-W, 1839-W, 1872-W	
Schedule SJ-3, San Jose Hills Service Area – Recycled Water Metered Service	1949-W, 1956-W, 1840-W, 1831-W, 1873-W	
Schedule WLM-1, Whittier/La Mirada Service Area – Residential Metered Service	1950-W, 1957-W, 1841-W, 1874-W	
Schedule WLM-2, Whittier/La Mirada Service Area – Non-Residential Metered Service	1951-W, 1958-W, 1842-W, 1875-W	
Schedule No. LIC-1, San Jose Hills and Whittier/La Mirada Service Areas Low Income Credit	1959-W, 1969-W	(T)
Schedule No. UF, P.U.C. Reimbursement Fee	1964-W	
Schedule No. 4, Private Fire Protection Service	1952-W, 1422-W, 823-W	
Schedule No. 4A, Fire Hydrant Service on Private Property	1953-W, 1766-W, 1824-W	
Schedule No. 5, Public Fire Protection Service	880-W	
Schedule No. 9-CF, Construction and Tank Truck Service	881-W	
Schedule No. 14.1, Water Shortage Contingency Plan	1854-W – 1860-W	
Schedule No. FF, Fire Flow Testing Charge	1349-W	
Summary List of Contracts and Deviations	960-W	
Rules:		
No. 1 Definitions	1698-W, 1699-W	
No. 2 Description of Service	884-W	
No. 3 Application for Service	885-W, 1108-W	
No. 4 Contracts	887-W	

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 402-W

Craig D. Gott

Date Filed 04/30/2024

Name

Decision No. _____

President

Effective 06/01/2024

Title

Resolution No. _____

Suburban Water Systems
1325 N. Grand Ave., Ste. 100
Covina, CA 91724-4044

Revised Cal. P.U.C. Sheet No. 1972-W
Canceling Revised Cal. P.U.C. Sheet No. 1963-W

TABLE OF CONTENTS

(Continued)

<u>Subject Matter of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>
Forms (Continued)	
No. 2 Customer Credit Deposit Receipt	1069-W
No. 3 Bill for Service	1907-W
No. 4 Main Extension Contract – Individuals	990-W
No. 5A Main Extension Contract – Distribution Plant Only, Fire Flow Requirements Meet General Order No. 103	991-W
No. 5B Main Extension Contract – Distribution Plant Only, Fire Flow Requirements Exceed General Order No. 103	992-W
No. 5C Main Extension Contract – Distribution Plant and Special Facilities, Fire Flow Requirements Meet General Order No. 103	993-W
No. 5D Main Extension Contract – Distribution Plant and Special Facilities, Fire Flow Requirements Exceed General Order No. 103	994-W
No. 5E Main Extension Contract – Distribution Plant With or Without Special Facilities, Not Subject to Refund	995-W
No. 6 Main Extension Contract, Special Facilities Only	996-W
No. 7 Water Shut-Off Notice	1908-W
No. 8 Final Water Shut-Off Notice	1909-W
No. 9 Waste of Water Notice	1910-W
No. 12 Third Party Notification	1911-W
No. 13 Application for Construction and Tank Truck Service under Schedule No. 9-CF	1912-W
No. 14 Uniform Fire Hydrant Service Agreement	955-W
No. 15 Indemnity Agreement for Income Tax Component of Contributions	956-W
No. 16 Collection Notice	1913-W
No. 17 Continuous Service Agreement	1914-W
No. 18 Low Income Ratepayer Assistance Program	1970-W (T)
No. 19 15-Day Notification	1261-W
No. 20 Fire Flow Availability and Will Serve Letter, Application Form	1350-W
No. 21 Confidentiality and Non-Disclosure Agreement	1479-W

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advise Letter No.	402-W	Craig D. Gott	Date Filed	04/30/2024
		Name		
Decision No.		President	Effective	06/01/2024
		Title		
			Resolution No.	

**CALIFORNIA PUBLIC UTILITIES COMMISSION
DIVISION OF WATER AND AUDITS**

Advice Letter Cover Sheet

Utility Name: Suburban Water Systems

Date Mailed to Service List: April 30, 2024

District: n/a

CPUC Utility #: U – 339-W

Protest Deadline (20th Day): May 20, 2024

Advice Letter #: 402-W

Review Deadline (30th Day): May 30, 2024

Tier: ☒ ☐ ☐ ☒
1 2 3 Compliance

Requested Effective Date: June 1, 2024

Authorization: Energy Division Letter dated 4-15-24

Rate Impact: N/A

Description: Update the income eligibility guidelines for Low Income program in Suburban's Service Areas.

The protest or response deadline for this advice letter is 20 days from the date that this advice letter was mailed to the service list. Please see the "Response or Protest" section in the advice letter for more information.

Utility Contact: Kiki Carlson

Utility Contact: Carmelitha Bordelon

Phone: (626) 543-2553

Phone: (626) 543-2547

Email: kcarlson@swwc.com

Email: cbordelon@swwc.com

DWA Contact: Tariff Unit

Phone: (415) 703-1133

Email: Water.Division@cpuc.ca.gov

DWA USE ONLY

DATE

STAFF

COMMENTS

[] APPROVED

[] WITHDRAWN

[] REJECTED

Signature: _____

Comments: _____

Date: _____



**Suburban
Water Systems**

1325 N. Grand Ave. Ste. 100, Covina, CA 91724-4044
Phone: 626.543.2500, Fax: 626.331.4848
www.swwc.com

U-339-W

VIA EMAIL

ADVICE LETTER NO. 402-W

April 30, 2024

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Suburban Water Systems (“Suburban”) hereby transmits for filing the following changes in its tariff schedules applicable to its service area and which are attached hereto:

CPUC Sheet No.	Title of Sheet	Canceling CPUC Sheet No.
1968-W	Schedule S-1, Sativa Service Area – General Unmetered Service (Continued)	1936-W
1969-W	Schedule No. LIC-1, San Jose Hills and Whittier/La Mirada Service Areas Low Income Credit (Continued)	1937-W
1970-W	Form No. 18 – Low Income Rate Assistance Program	1960-W
1971-W	Table of Contents	1967-W
1972-W	Table of Contents (Continued)	1963-W

Suburban hereby submits this advice letter to update the income qualification guidelines for its low-income program.

In compliance with the California Public Utilities Commission (“Commission”) Energy Division’s letter dated April 15, 2024 (Attachment A), Suburban updates its income qualification guidelines for the low-income program in the San Jose Hills and Whittier/La Mirada service areas. The income eligibility guidelines presented in the letter are also being used by the Class A and B water utilities in determining their low-income rate assistance program income guidelines. The Energy Division’s letter dated April 15, 2024, determined that the income eligibility guidelines for June 1, 2024 – May 31, 2025, will be increased from the previous year. To increase LIRA participation, Suburban has added a QR code on the LIRA brochure to allow customers to access our online LIRA form quickly and easily.

Background

The Commission authorized Suburban’s Low Income Ratepayer Assistance (LIRA) program by D.08-02-036 dated February 28, 2008. Schedule No. LIC-1 – San Jose Hills and Whittier/La Mirada Service Areas Low Income Credit became effective on September 1, 2008, by Advice Letter 254-W.

The LIRA program is a rate assistance program designed after those established in the whereby lower to middle income large household participants will be credited \$9.04 per month if the household’s income level and size meet the income guidelines set by the Commission for the California Alternate Rates for Energy (CARE) and the Energy Savings Assistance (ESA) Programs.

Tier Designation and Effective Date

This advice letter is submitted with a Tier 1 designation.

In compliance with Commission Energy Division’s letter dated April 15, 2024, this advice letter is effective for period June 1, 2024 – May 31, 2025.

Protest and Responses

Anyone may respond to or protest this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

A protest objects to the advice letter in whole or in part and must set forth the specific grounds on which it is based. These grounds are:

- (1) The utility did not properly serve or give notice of the advice letter;
- (2) The relief requested in the advice letter would violate statute or Commission order, or is not authorized by statute or Commission order on which the utility relies;
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions;
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require relitigating a prior order of the Commission.)

A protest shall provide citations or proofs where available to allow staff to properly consider the protest.

A response or protest must be made in writing or by electronic mail and must be received by the Water Division within 20 days of the date this advice letter is filed. The address for mailing or delivering a protest is:

Tariff Unit, Water Division, 3rd floor
California Public Utilities Commission,
505 Van Ness Avenue, San Francisco, CA 94102
Water.Division@cpuc.ca.gov

On the same date any protest or response is submitted to the Water Division, the respondent or protestant must serve a copy of the protest or response to:

Suburban Water Systems, Kiki Carlson, Regulatory Affairs Manager, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044, and email to kcarlson@swwc.com

Cities and counties that need Board of Supervisors or Board of Commissioners approval to protest should inform the Water Division, within the 20 days protest period, so that a late filed protest can be entertained. The informing document should include an estimate of the date the proposed protest might be voted on.

Replies: The utility shall reply to each protest and may reply to any response. Each reply must be received by the Division of Water and Audits within five business days after the end of the protest period and shall be served on the same day to the person who filed the protest or response.

This filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

In compliance with General Rule 4.3 and 7.2 and Water Industry Rule 4.1 of General Order 96-B, a copy of this advice letter has been mailed or electronically transmitted to all interested and affected parties as detailed in Attachment B.

Sincerely,

/s/Kiki Carlson

Kiki Carlson
Regulatory Affairs Manager

Enclosures

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298

Attachment A



April 15, 2024

Chris McRoberts
Pacific Gas & Electric Company
77 Beale St., Mail Code B13U
P.O. Box 770000
San Francisco, CA 94177

Alan Salazar
San Diego Gas & Electric
8330 Century Park Court,
CP32F
San Diego, CA 92123

Kristine Huliganga
Southern California Gas
Company
P.O. Box 1626
Monterey Park, CA 91754-8626

Joni Key
Southern California Edison
8631 Rush Street
Rosemead, CA 91770

Michael Lamond
Alpine Natural Gas
15 St Andrews Rd # 7
Valley Springs, CA 95252

Valerie Ontiveroz
Southwest Gas Corporation
10682 Pioneer Trail
Truckee, CA 96161

Dan Marsh
Liberty Utilities (CalPeco
Electric) LLC
9750 Washburn Road
Downey, CA 90241

Charity Spires
PacifiCorp
PO Box 26000
Portland, OR 97256-0001

Ronald Moore
Bear Valley Electric Service
42020 Garstin Dr.
Big Bear Lake, CA 92315

Ray Cazahar
West Coast Gas Company
9203 Beatty Dr.
Sacramento, CA 95826

RE: Notice to update the income guidelines to Investor Owned and Small Multi-Jurisdictional Utilities providing services under the California Alternative Rates for Energy (CARE), Family Electric Rate Assistance (FERA) and Energy Savings Assistance (ESA) programs.

Dear Representatives of Investor Owned and Small Multi-Jurisdictional Utilities,

Energy Division is issuing this notice to update the income guidelines for the CARE, FERA, and ESA Programs in compliance with Decision (D) 12-08-044.¹ The utilities are requested to file revised tariffs with the Energy Division reflecting the income levels specified below by May 7, 2024.

CARE and ESA Program Income Guideline Updates:

The 2024-2025 CARE and ESA Programs' income limits have been updated in compliance with Public Utilities ("P.U.") Code Section 739.1 (a) and 2790 (f)(g).² Federal Poverty Guideline values and corresponding household size are used to determine the revised annual CARE, ESA, and FERA Programs' income limits.³ The Federal Poverty Guidelines are updated annually in January in the Federal Register

¹D.12-08-044. Ordering Paragraph 119.

²PU Code Section 739.1(a) states: *The commission shall continue a program of assistance to low-income electric and gas customers with annual household incomes that are no greater than 200 percent of the federal poverty guideline levels, the cost of which shall not be borne solely by any single class of customer.*

PU Code Section 2790 states: (f)(1) *For purposes of this section, "low-income customers" means persons and families whose household income is at or below 250 percent of the federal poverty level...* (g) *This section shall become operative on July 1, 2022.*

³ Household income limitations per the Federal Poverty Guidelines are used to determine if a person or household qualifies for CARE, ESA, or FERA. This aligns with the requirements of P.U. Code Sections 739.1 (b)(1), 739.12 (a), and 2790 (f)(1) respectively.

by the U.S. Department of Health and Human Services under the authority of 42 U.S.C. 9902(2).⁴ In 2021, Senate Bill 756 updated P.U. Code Section 2790 by changing the income limits of ESA program eligibility from referencing P.U. Code 739.1 (which defined low-income as households with income no greater than 200 percent of the Federal Poverty Guidelines) to now establishing the ESA Programs' income limits at or below 250 percent of the Federal Poverty Guidelines beginning July 1, 2022.

The 2024-2025 income limits for CARE and ESA are provided below for household sizes of 1-8 persons.

Effective June 1, 2024 to May 31, 2025, CARE Programs' income limits are as follows:

Table 1: CARE Income Guidelines

Household Size	Income Eligibility Upper Limit *
1-2	\$40,880
3	\$51,640
4	\$62,400
5	\$73,160
6	\$83,920
7	\$94,680
8	\$105,440
Each Additional Person	\$10,760
*Upper Limit Calculation = 200% of Federal Poverty Guidelines	

Effective June 1, 2024 to May 31, 2025, ESA Programs' income limits are as follows:

Table 2: ESA Income Guidelines

Household Size	Income Eligibility Upper Limit *
1	\$37,650
2	\$51,100
3	\$64,550
4	\$78,000
5	\$91,450
6	\$104,900
7	\$118,350
8	\$131,800
Each Additional Person	\$13,450
*Upper Limit Calculation = 250% of Federal Poverty Guidelines	

Family Electric Rate Assistance (FERA) Program Income Guideline Updates:

The California Public Utilities Commission (CPUC) authorized FERA, also known as the Lower Middle Income Large Household Program, in D.04-02-057 on February 26, 2004. In that decision,

⁴ The Federal Poverty Guidelines are updated annually in January and available online at: <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

the CPUC stated that the use of CARE procedures for annual income guideline updates are also reasonable for the FERA program.⁵ P.U. Code Section 739.1 (5)(e)(2) requires a single application form for CARE and FERA to enable applicants to apply for the appropriate assistance program based on their economic need. D.05-10-044, dated October 27, 2005, raised the **lower** income limits of the FERA program to 200%+\$1 of the Federal Poverty Guideline levels, which correspond to the **upper** limits of the CARE program.

Effective June 1, 2024 to May 31, 2025, FERA income limits are as follows:

Table 3: FERA Income Guidelines

Household Size	Income Eligibility Lower Limit *	Income Eligibility Upper Limit **
3	\$51,641	\$64,550
4	\$62,401	\$78,000
5	\$73,161	\$91,450
6	\$83,921	\$104,900
7	\$94,681	\$118,350
8	\$105,441	\$131,800
Each Additional Person	\$10,760	\$13,450
*Lower Limit Calculation = 200% of Federal Poverty Guidelines (CARE) + \$1		
** Upper Limit Calculation = 250% of Federal Poverty Guidelines ⁶		

Note: The income limits established herein are effective for all new FERA, CARE, and ESA Programs' enrollments as well as CARE and FERA post-enrollment verifications, and re-certifications. The existing list of categorical eligible programs is retained unless updated per the direction of D.21-06-015. The Director of the Energy Division will continue to communicate new income levels annually and require energy utilities to file revised tariffs effective June 1st of each year.

The utilities are requested to file revised tariffs with the Energy Division reflecting the income levels specified above by May 7, 2024. Only the revised tariff sheets are required to be filed, however, please ensure that all tariffs, internet sites and printed materials about the CARE, FERA and/or ESA programs display the current income eligibility guidelines and their effective dates, up through a household of eight, as shown in the above tables. All tariffs, internet sites and printed materials about the CARE program should also indicate that unacceptable energy usage levels could result in removal from the program.⁷

If you have any questions regarding this notice, please contact Gillian Weaver at (213) 266-4740 or by e-mail at gillian.weaver@cpuc.ca.gov.

Sincerely,

⁵D.04-02-057. Finding of Fact 22.

⁶D.04-02-057. Page 2.

⁷D.12-08-044. Page 124 and PU code 739.1 (i)(1)

April 15, 2024

Page 4

 FOR

Leuwam Tesfai

Deputy Executive Director for Energy and Climate Policy /

Director of Energy Division

Leuwam.Tesfai@cpuc.ca.gov

SUBURBAN WATER SYSTEMS
Distribution List

Attachment B

Page 1 of 3

Director Of Public Works
City of Whittier
13230 E. Penn Street
Whittier, CA 90602

City Clerk
City of West Covina
1444 W. Garvey Ave. South
West Covina, CA 91790

City Attorney
City of Whittier
13230 E. Penn Street
Whittier, CA 90602

City Clerk
City of La Mirada
P.O. Box 828
La Mirada, CA 90638

Michael Gualtieri
La Habra Heights County Water District
P.O. Box 628
La Habra, CA 90633-0628

City Attorney
City of Baldwin Park
14406 E. Pacific Ave.
Baldwin Park, CA 91706

City Clerk
City of Industry
P.O. Box 3366
Industry, CA 91744

County Clerk
Orange County
10 Civic Center Plaza, 3rd. Floor
Santa Ana, CA 92701

City Clerk
City of Covina
125 East College Blvd.
Covina, CA 91723

City Attorney
City of Covina
125 East College Blvd.
Covina, CA 91723

Director of Public Works
City of Buena Park
6650 Beach Blvd.
Buena Park, CA 90621

City of Santa Fe Springs
Department of Public Works
11710 E. Telegraph Road
Santa Fe Springs, CA 90670

Bill Robinson
Upper San Gabriel Valley M.W.D.
1146 East Louisa Avenue
West Covina, CA 91790-1346

City Attorney
City of La Habra
P.O. Box 337
La Habra, CA 90633

City Attorney
City of West Covina
1444 West Garvey Ave. South
West Covina, CA 91790

City Clerk
City of Baldwin Park
14406 E. Pacific Ave.
Baldwin Park, CA 91706

The Prinden Corporation
P.O. Box 712
Park Ridge, NJ 07656-0712

Orchard Dale County Water District
13819 East Telegraph Road
Whittier, CA 90604

SUBURBAN WATER SYSTEMS

Distribution List

Page 2 of 3

City Attorney
City of La Mirada
P.O. Box 828
La Mirada, CA 90638

County Counsel
Orange County
10 Civic Center Plaza, 3rd. Floor
Santa Ana, CA 92701

City Clerk
City of Glendora
116 East Foothill Blvd.
Glendora, CA 91741

City Clerk
City of Walnut
P.O. Box 682
Walnut, CA 91788-0682

Jandy Macias, General Manager
Valley County Water District
JMacias@vcwd.org

Audrey F. Jackson
Golden State Water Company
AFJackson@gswater.com

Rowland Water District
gsanchez@rwd.org

California Domestic Water Company
lnoriega@caldomestic.com

City Clerk
City of La Habra
cc@lahabraca.gov

City of Azusa
Assistant Director – Water Operations
Jmacias@AzusaCa.Gov

County Clerk
Los Angeles County
12400 Imperial Hwy, Room 2001
Norwalk, CA 90650

City Clerk
City of La Puente
15900 East Main St.
La Puente, CA 91744

City Attorney
City of Glendora
116 East Foothill Blvd.
Glendora, CA 91741

City Attorney
City of Walnut
P.O. Box 682
Walnut, CA 91788-0682

Ed Jackson
Liberty Utilities
AdviceLetterService@LibertyUtilities.com

City Clerk, Julie Gutierrez-Robles
City of Industry
jgrobles@cityofindustry.org

Valencia Heights Water Co.
dmichalko@vhwc.org

Walnut Valley Water District
cfleming@wvwd.com

California Advocates Office Water Branch
California Public Utilities Commission
PublicAdvocatesWater@cpuc.ca.gov

City Clerk
City of La Puente
mtorres@lapuente.org

SUBURBAN WATER SYSTEMS

Distribution List

Page 3 of 3

Brett DeBie
Golf Course Superintendent
South Hills Country Club
2655 S. Citrus Street
West Covina, CA 91791
bdebie@southhillscountryclub.org

Ronald Moore
Golden State Water Company
Regulatory Affairs Department
630 E. Foothill Blvd.
San Dimas, CA 91709
RKMoore@gswater.com

City of Compton Water Department
205 W. Willowbrook
Compton, CA 90220
ccornwell@comptoncity.org

Jeff Boand
O'Donnell Chevrolet – Buick
1312 Golden Vista Drive
West Covina, CA 91791
jboand007@aol.com

The Public Advocates Office
California Public Utilities Commission
Richard.Raushmeier@cpuc.ca.gov
Hani.Moussa@cpuc.ca.gov

Los Angeles County Supervisor District 2
for Willowbrook and unincorporated LA
500 West Temple Street, Room 866
Los Angeles, CA 90012
HollyJMitchell@bos.lacounty.gov

Schedule S-1

(Continued)

SATIVA SERVICE AREA
GENERAL UNMETERED SERVICE

SPECIAL CONDITIONS (Continued)

3. Low Income Credit (Continued)

A qualifying residential customers:

- Must have the water utility bill for service in his or her name.
- Must not be claimed as a dependent on another person's tax return.
- Must re-apply each time you change your personal residence.
- Must renew his or her application every two years, or sooner, if requested.
- Must notify Suburban Water Systems within thirty days if he or she becomes ineligible for Suburban Water Systems' low-income assistance program but continue to be a customer of Suburban Water Systems.
- Must provide verification of household income by providing a utility bill showing participation in a low-income assistance program for electric or gas utility service or by completing Suburban Water Systems' self verification form.

Gross annual household income must not exceed the maximum qualifying household income levels specified annually by the California Public Utilities Commission for the CARE program. Gross annual income means the gross income of all persons residing in the household, as further defined below.

For Suburban Water Systems' low income assistance program, "gross annual household income" means all money and non-cash benefits available for living expenses, received from all sources, both taxable and non-taxable, before any tax deductions, by or for all persons residing in the household during the most recently ended calendar year.

Income Qualification guidelines (Effective June 1, 2024 through May 31, 2025) (T)

<u>Total persons</u> <u>In household</u>	<u>Maximum total combined</u> <u>Annual income</u>	
1 – 2	\$ 40,880	(I)
3	\$ 51,640	
4	\$ 62,400	
5	\$ 73,160	
6	\$ 83,920	
7	\$ 94,680	
8	\$105,440	

For each additional person, add \$10,760 to the total combined annual income. (I)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 402-W

Craig D. Gott
Name

Date Filed

Decision No.

President
Title

Effective

Resolution No.

Suburban Water Systems
1325 N. Grand Ave. Ste. 100
Covina, CA 91724-4044

Revised
Canceling Revised

Cal. P.U.C. Sheet No. 1969-W
Cal. P.U.C. Sheet No. 1937-W

Schedule No. LIC-1

SAN JOSE HILLS AND WHITTIER/LA MIRADA SERVICE AREAS
LOW INCOME CREDIT
(Continued)

Income Qualification guidelines (Effective June 1, 2024 through May 31, 2025) (T)

<u>Total persons</u> <u>In household</u>	<u>Maximum total combined</u> <u>Annual income</u>	
1 - 2	\$ 40,880	(I)
3	\$ 51,640	
4	\$ 62,400	
5	\$ 73,160	
6	\$ 83,920	
7	\$ 94,680	
8	\$105,440	

For each additional person, add \$10,760 to the total combined annual income. (I)

SPECIAL CONDITIONS

1. As authorized by the California Public Utilities Commission (C.P.U.C.), all qualified Low Income Rate Assistance participants will receive a one-time credit of \$6.47. This surcredit will refund the difference between the interim rate implemented on January 1, 2021 and the 2021 rate approved in Decision 21-10-024. This surcredit shall commence on the effective date of Advice Letter 362-W.

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 402-W

Craig D. Gott

Date Filed

Name

Decision No.

President

Effective

Title

Resolution No.

Suburban Water Systems
1325 N. Grand Ave. Ste. 100
Covina, CA 91724-4044

Revised Cal. P.U.C. Sheet No. 1970-W
Canceling Revised Cal. P.U.C. Sheet No. 1960-W

Form No. 18
LOW INCOME RATE ASSISTANCE PROGRAM

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No.	<u>402-W</u>	<u>Craig D. Gott</u>	Date Filed	<u></u>
		Name		
Decision No.	<u></u>	<u>President</u>	Effective	<u></u>
		Title		
			Resolution No.	<u></u>

LIRA DISCOUNT

Sign Up Today!

Scan the QR code to complete
the online application form



Need a Helping Hand?



Suburban is pleased to provide the
LIRA Program — a **Low-Income Rate Assistance**
program for qualifying residential customers*

LIRA provides an adjustment of \$9.04 on your water bill
each month, for Suburban customers on a low-income budget.

The easiest way to qualify for **LIRA** is to demonstrate that you participate in your gas or electric utility's low-income assistance program. There are two ways to qualify:

OPTION 1: If you participate in your electric or gas utility CARE program, simply **complete the online application** (scan QR code at the top of the page), mark Option 1, and attach a copy of a recent Southern California Edison or Southern California Gas Company bill. Or fill out the application (on the reverse side), mark Option 1, attach a copy of a recent Southern California Edison or Southern California Gas Company bill, and mail it to: Suburban Water Systems, 1325 N. Grand Ave, Suite 100, Covina, CA 91724-4044.

OPTION 2: If you have a low-income budget, but do not participate in CARE, you may qualify by certifying that your household income meets the requirements shown in Option 2 online and on the reverse side. If you meet those requirements, **fill out the application online** (scan QR code at the top of the page), and mark Option 2. Or fill out the application (on the reverse side), mark Option 2, and mail it to: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

LIRA is not a retroactive program. Suburban Water Systems uses a biannual renewal process for this program and will send out renewal notices in advance of the renewal date. Qualified customers will begin receiving an adjustment in the month that follows their acceptance into the program. If you have additional questions about the **LIRA** program or to obtain additional applications in English or Spanish, visit our website at www.swwc.com/suburban/lira or call customer service at 800.203.5430 (TTY 877.405.1710).

*The California Public Utilities Commission (CPUC) has also approved **LIRA** for qualified non-profit group living facilities, agricultural employee housing facilities, and migrant farm worker housing centers. Contact our customer service department at 800.203.5340 if you would like to receive an application for one of these types of residences.



Suburban
Water Systems

Suburban Water Systems

LIRA Application

Scan the QR code to
complete the online
application form



Name

(As is appears on your water bill)

Customer Account Number

Service Address

Street

City

State

Zip

Mailing Address

If different from service address

Street

City

State

Zip

Daytime Phone Number

Total Persons Living in Household

Adults + Children = Total

Choose your option:

OPTION 1

- ☐ I do participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. I am attaching a copy of a recent Southern California Edison or Southern California Gas Company bill to demonstrate my participation in CARE.

OPTION 2

- ☐ I do not participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. However, I certify that I do qualify for LIRA because my annual household income is below LIRA income guidelines, or I participate in a public assistance program.

HOUSEHOLD INCOME STATEMENT

Maximum Household Income

Your household's gross annual income must be below LIRA income guidelines:

Total persons in household	Total combined annual income
1-2	\$ 40,880
3	\$ 51,640
4	\$ 62,400
5	\$ 73,160
6	\$ 83,920
7	\$ 94,680
8	\$ 105,440

For each additional person, add \$10,760 to the total combined annual income.

My annual household income is \$ _____

Please fill in circle next to all sources of your household's annual income.

- | | |
|---|---|
| ☐ Wages or salaries | ☐ Disability payments |
| ☐ Interest and/or dividends from: | ☐ Workers compensation |
| ☐ Savings accounts | ☐ Social Security, SSI, SSP |
| ☐ Stocks or bonds, or | ☐ Pensions |
| ☐ Retirement accounts | ☐ Insurance settlements |
| ☐ Unemployment benefits | ☐ Legal settlements |
| ☐ Rental or royalty income | ☐ TANF (AFDC) |
| ☐ School grants, scholarships or other aid used for living expenses | ☐ Food stamps |
| ☐ Profit from self-employment (IRS form Schedule C, Line 29) | ☐ Child support |
| | ☐ Spousal support |
| | ☐ Cash and/or other income |

The income guidelines listed above are effective June 1, 2024 through May 31, 2025.

PUBLIC ASSISTANCE PROGRAM ELIGIBILITY

Do you participate in any of the following programs? If so, please check (✓) the program(s) below.

- | | | | | |
|---|--|---|---|--|
| ☐ Medi-Cal/Medicaid | ☐ WIC | ☐ SSI | ☐ Bureau of Indian Affairs General Assistance | ☐ Head Start Income Eligible (Tribal Only) |
| ☐ Food Stamps/SNAP | ☐ Healthy Families A&B | ☐ National School Lunch (NSL) | | |
| ☐ TANF/Tribal TANF | ☐ LIHEAP | | | |

DECLARATION

Please read carefully and sign:

The information I have provided in this application is true and correct. I agree to provide proof of income if asked. I agree to inform Suburban Water Systems if I no longer qualify for LIRA. I realize that if I receive the adjustment to my bill without qualifying for it, I may be required to return the adjustment I received. I understand that Suburban Water Systems can share my information with other utilities or their agents to enroll me in their assistance programs.

Sign Here

Customer Signature

Date



Suburban
Water Systems

1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044

LIRA DESCUENTO

¡Inscríbase Hoy!

Escanee el código QR
para llenar el formulario
de la solicitud en línea



Need a Helping Hand?



Suburban se complace en proporcionar el Programa **LIRA** Program — an **Programa de Asistencia con Tarifas para Bajos Ingresos** para clientes residenciales calificados*

LIRA proporciona un ajuste de \$9.04 en su factura de agua cada mes, para clientes de Suburban con bajos ingresos.

La forma más fácil de calificar para **LIRA** es demostrar que participa en el programa de asistencia para personas con bajos ingresos de su servicio de gas o electricidad. Existen dos formas para calificar:

OPCIÓN 1: Si participa en el programa CARE de sus servicios públicos de electricidad o gas, simplemente **complete la solicitud en línea** (escanee el código QR en la parte superior de la página), marque la opción 1 y adjunte una copia de una factura reciente de Southern California Edison o de Southern California Gas Company. O llene la solicitud (en el reverso), marque la opción 1, adjunte una copia de una factura reciente de Southern California Edison o Southern California Gas Company y envíela por correo a: Suburban Water Systems, 1325 N. Grand Ave, Suite 100, Covina, CA 91724-4044.

OPCIÓN 2: Si tiene bajos ingresos, pero no participa en CARE, puede calificar certificando que los ingresos de su hogar cumplen con los requisitos que se muestran en la Opción 2 en línea y en el reverso. Si cumple con esos requisitos, **complete la solicitud en línea** (escanee el código QR en la parte superior de la página) y marque la opción 2 o llene la solicitud (en el reverso), marque la opción 2 y envíela por correo a: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

LIRA no es un programa retroactivo. Suburban Water Systems utiliza un proceso de renovación semestral para este programa y enviará avisos de renovación antes de la fecha de renovación. Los clientes calificados comenzarán a recibir un ajuste en el mes siguiente a su aceptación en el programa. Si tiene preguntas adicionales sobre el programa **LIRA** o para obtener solicitudes adicionales en inglés o español, visite nuestro sitio web en www.swwc.com/suburban/lira o llame al servicio de atención al cliente al 800.203.5430 (TTY 877.405.1710).

*La Comisión de Servicios Públicos de California (CPUC, por sus siglas en inglés) también ha aprobado **LIRA** para instalaciones calificadas de vivienda grupal sin fines de lucro, instalaciones de vivienda para empleados agrícolas y centros de vivienda para trabajadores agrícolas migrantes. Comuníquese con nuestro departamento de servicio al cliente al 800.203.5340 si desea recibir una solicitud para uno de estos tipos de residencias.



**Suburban
Water Systems**

Solicitud para LIRA de Suburban Water Systems

Escanee el código QR para completar el formulario de la solicitud en línea



Nombre

(Tal y como aparece en su factura de agua)

Número de Cuenta de Cliente

Dirección de Servicio

Calle

Ciudad

Estado

Zip

Dirección Postal

Si es diferente de la dirección de servicio Calle

Ciudad

Estado

Zip

Número de Teléfono de Día

Total de Personas que Viven en el Hogar

Adultos + Niños = Total

Elija su opción:

OPCIÓN 1

☐

Yo participo en el programa CARE, los programas de asistencia para personas con bajos ingresos de Southern California Edison o Southern California Gas Company. Adjunto una copia de una factura reciente de Southern California Edison o Southern California Gas Company para demostrar mi participación en CARE.

OPCIÓN 2

☐

Yo No participo en el programa CARE, los programas de asistencia para personas de bajos ingresos de Southern California Edison o Southern California Gas Company. Sin embargo, certifico que califico para **LIRA** porque el ingreso anual de mi hogar está por debajo de las pautas de ingresos de **LIRA**, o participo en un programa de asistencia pública.

DECLARACIÓN DE INGRESOS DEL HOGAR

Ingreso Máximo del Hogar

El ingreso bruto anual de su hogar debe estar por debajo de las pautas de ingresos de **LIRA**:

Total de personas en el hogar	Ingreso anual total combinado
1-2	\$ 40,880
3	\$ 51,640
4	\$ 62,400
5	\$ 73,160
6	\$ 83,920
7	\$ 94,680
8	\$ 105,440

Por cada persona adicional, agregue \$10,760 al ingreso anual total combinado.
El ingreso anual de mi hogar es \$ _____

Llene el círculo junto a todas las fuentes de ingresos anuales de su hogar.

- | | |
|---|---|
| ☐ Sueldos o salarios | ☐ Pagos por discapacidad |
| ☐ Intereses y/o dividendos de: | ☐ Compensación de |
| ☐ Cuentas de ahorro | ☐ trabajadores |
| ☐ Acciones o bonos, o | ☐ Seguro Social, SSI, SSP |
| ☐ Cuentas de jubilación | ☐ Pensiones |
| ☐ Prestaciones por desempleo | ☐ Liquidación de seguros |
| ☐ Ingresos por alquiler o regalías | ☐ Acuerdos legales |
| ☐ Subsidios escolares, becas u otras ayudas utilizadas para gastos de manutención | ☐ TANF (AFDC) |
| ☐ Ganancias por autoempleo (Formulario del IRS, Schedule C, Línea 29) | ☐ Estampillas de alimentos |
| | ☐ Manutención infantil |
| | ☐ Manutención de cónyuge |
| | ☐ Efectivo y/u otros ingresos |

Las pautas de ingresos enumeradas anteriormente están vigentes desde el 1 de Junio de 2024 hasta el 31 de Mayo de 2025.

PUBLIC ASSISTANCE PROGRAM ELIGIBILITY

¿Usted participa en alguno de los siguientes programas? Si es así, marque (✓) a los programas a continuación.

- | | | | | |
|--|---|--|--|--|
| ☐ Medi-Cal/Medicaid | ☐ WIC | ☐ SSI | ☐ Asistencia General de la Agencia de Asuntos Indígenas | ☐ Ingreso Head Start (solo para tribus) |
| ☐ Estampillas de alimentos/SNAP | ☐ Healthy Families A&B | ☐ National School Lunch (NSL) | | |
| ☐ TANF/Tribal TANF | ☐ LIHEAP | | | |

DECLARACIÓN

Por favor, lea atentamente y firme:

La información que he proporcionado en esta solicitud es verdadera y correcta. Acepto proporcionar un comprobante de ingresos si me lo piden. Estoy de acuerdo en informar a Suburban Water Systems si ya no califico para **LIRA**. Entiendo que si recibo el ajuste de mi factura sin calificar para él, es posible que deba devolver el ajuste que recibí. Entiendo que Suburban Water Systems puede compartir mi información con otras empresas de servicios públicos o sus agentes para inscribirme en sus programas de asistencia.

Firma Aquí

Firma del Cliente

Fecha



Suburban Water Systems

1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044

Suburban Water Systems
1325 N. Grand Ave., Ste. 100
Covina, CA 91724-4044

Revised
Canceling Revised

Cal. P.U.C. Sheet No. 1971-W
Cal. P.U.C. Sheet No. 1967-W

TABLE OF CONTENTS

<u>Subject Matter of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>	
Title Page	1903-W	
Table of Contents	1971-W, 1935-W, 1972-W	(T) (T)
Preliminary Statement	1904-W, 1487-W, 1488-W, 1628-W – 1633-W, 1795-W 1635-W – 1637-W, 1882-W – 1883-W, 1640-W 1796-W – 1799-W, 1695-W, 1737-W, 1800-W, 1944-W, 1850-W, 1851-W, 1920-W, 1922-W, 1966-W, 1941-W – 1942-W, 1961-W	
Service Area Maps:		
San Jose Hills Service Area – Tariff Areas	1340-W	
Whittier/La Mirada Service Area – Tariff Areas	1341-W	
Sativa Service Area	1905-W	
Rate Schedules:		
Schedule S-1, Sativa Service Area – General Unmetered Service	1946-W 1968-W	(T)
Schedule SJ-1, San Jose Hills Service Area – Residential Metered Service	1947-W, 1954-W, 1838-W, 1871-W	
Schedule SJ-2, San Jose Hills Service Area – Non-Residential Metered Service	1948-W, 1955-W, 1839-W, 1872-W	
Schedule SJ-3, San Jose Hills Service Area – Recycled Water Metered Service	1949-W, 1956-W, 1840-W, 1831-W, 1873-W	
Schedule WLM-1, Whittier/La Mirada Service Area – Residential Metered Service	1950-W, 1957-W, 1841-W, 1874-W	
Schedule WLM-2, Whittier/La Mirada Service Area – Non-Residential Metered Service	1951-W, 1958-W, 1842-W, 1875-W	
Schedule No. LIC-1, San Jose Hills and Whittier/La Mirada Service Areas Low Income Credit	1959-W, 1969-W	(T)
Schedule No. UF, P.U.C. Reimbursement Fee	1964-W	
Schedule No. 4, Private Fire Protection Service	1952-W, 1422-W, 823-W	
Schedule No. 4A, Fire Hydrant Service on Private Property	1953-W, 1766-W, 1824-W	
Schedule No. 5, Public Fire Protection Service	880-W	
Schedule No. 9-CF, Construction and Tank Truck Service	881-W	
Schedule No. 14.1, Water Shortage Contingency Plan	1854-W – 1860-W	
Schedule No. FF, Fire Flow Testing Charge	1349-W	
Summary List of Contracts and Deviations	960-W	
Rules:		
No. 1 Definitions	1698-W, 1699-W	
No. 2 Description of Service	884-W	
No. 3 Application for Service	885-W, 1108-W	
No. 4 Contracts	887-W	

(Continued)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 402-W

Craig D. Gott

Date Filed

Name

Decision No.

President

Effective

Title

Resolution No.

Suburban Water Systems
1325 N. Grand Ave., Ste. 100
Covina, CA 91724-4044

Revised Cal. P.U.C. Sheet No. 1972-W
Canceling Revised Cal. P.U.C. Sheet No. 1963-W

TABLE OF CONTENTS

(Continued)

<u>Subject Matter of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>
Forms (Continued)	
No. 2 Customer Credit Deposit Receipt	1069-W
No. 3 Bill for Service	1907-W
No. 4 Main Extension Contract – Individuals	990-W
No. 5A Main Extension Contract – Distribution Plant Only, Fire Flow Requirements Meet General Order No. 103	991-W
No. 5B Main Extension Contract – Distribution Plant Only, Fire Flow Requirements Exceed General Order No. 103	992-W
No. 5C Main Extension Contract – Distribution Plant and Special Facilities, Fire Flow Requirements Meet General Order No. 103	993-W
No. 5D Main Extension Contract – Distribution Plant and Special Facilities, Fire Flow Requirements Exceed General Order No. 103	994-W
No. 5E Main Extension Contract – Distribution Plant With or Without Special Facilities, Not Subject to Refund	995-W
No. 6 Main Extension Contract, Special Facilities Only	996-W
No. 7 Water Shut-Off Notice	1908-W
No. 8 Final Water Shut-Off Notice	1909-W
No. 9 Waste of Water Notice	1910-W
No. 12 Third Party Notification	1911-W
No. 13 Application for Construction and Tank Truck Service under Schedule No. 9-CF	1912-W
No. 14 Uniform Fire Hydrant Service Agreement	955-W
No. 15 Indemnity Agreement for Income Tax Component of Contributions	956-W
No. 16 Collection Notice	1913-W
No. 17 Continuous Service Agreement	1914-W
No. 18 Low Income Ratepayer Assistance Program	1970-W (T)
No. 19 15-Day Notification	1261-W
No. 20 Fire Flow Availability and Will Serve Letter, Application Form	1350-W
No. 21 Confidentiality and Non-Disclosure Agreement	1479-W

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advise Letter No.	402-W	Craig D. Gott	Date Filed
		Name	
Decision No.		President	Effective
		Title	
			Resolution No.